

Office 365 via Oauth2.0

Skanna till e-post via Office 365 online och kommer att ändras till OAuth2.0 efter 2025-08-31

<https://www.ricoh-europe.com/news-events/news/microsoft-basic-authentication-deprecation-exchange-online-2025/>

För att Skanna till e-post-funktionen ska fungera i den här nya situationen krävs två steg: MFP:ns firmware måste uppdateras. MFP:n måste autentiseras via WIM (Web Image Monitor). Modeller som stöds och schema för firmware för OAuth2.0-autentisering

Category	Product/Model	Update Available
Color MFP	IM C6510/8010	Mid-August
	IM C6500/8000	Mid-August
	IM C7010	Early July
	IM C3010SD/C3510SD/C4510SD/C6010SD	Late July
	IM C2010/C2510/C2510J/C3010/C3510/C3519J/C4510/C5510/C6010	Early July
	IM C2000/C2500/C2509J/C3000/C3500/C3509J/C4500/C5500/C6000	Mid-July
	IM C2501CE/C3501CE/C5501CE	Mid-August
	IM C530F/C530FB	Mid-August
	IM C401F/C401SRF	Early August
	IM C300/C300F/C400F/C400SRF/C400SRFG	Late July
	IM C320F	Late July
	IM CW2200	Late August
	MP C6503/C8003	Early July
	MP C2004ex/C2094exJ/C2504ex/C3004ex/C3504ex/C4504ex/C5504ex/C6004ex	Late July
	MP C4503/C5503/C6003 without Smart Operation Panel*	Late July
	MP C4503/C5503/C6003 with Smart Operation Panel*	Late July

	MP C3003/C3503 without Smart Operation Panel*	Mid-July
	MP C3003/C3503 with Smart Operation Panel*	Late July
	MP C2003/C2003Z/C2503/C2503Z without Smart Operation Panel*	Early August
	MP C2003/C2003Z/C2503/C2503Z with Smart Operation Panel*	Early August
	MP C501	Late September
	MP C401/C401SR with Smart Operation Panel	Early September
	MP C401/C401SR without Smart Operation Panel	Mid-September
	MP C307/407	Mid-July
	MP CW2201	Late September
	SP C360SFNw	Mid-August
	IP CW2200	Early October
Monochrome MFP	IM 7000/8000/9000	Mid-August
	IM 2500/2509J/3000/3009J/3500/3509J/4000/5000/6000	Mid-July
	IM 2702	Early-August
	IM 550F/600F/600SRF/600SRFG	Late July
	IM 370/460/460FTL	Mid-August
	IM 350/IM 430	Late July
	MP 6503/7503/9003	Early August
	MP 2554/3054/3554/4054/5054/6054 without Smart Operation Panel*	Mid-August
	MP 2554/3054/3554/4054/5054/6054 with Smart Operation Panel*	Early September
	MP 2001/2501	Late September
	MP 501/601	Early August
	MP 402SPF	Late July
	MP 305+	Mid-August
	Aficio MP6002/7502/9002	Early September
	Aficio MP 301	Mid-August

	MP W7100/8140	Late September
	MP W6700	Late September
Color Printer	IP C8500	Mid-August
	P C600	Mid-October
	P C375	Early August
	SP C840DN/C842DN	Mid-October
	SP C360DNw	Mid-October
	SP C340DN/C342DN	Early October
	SP C333DN	Mid-October
Monochrome Printer	SP 8400DN	Late September
	SP 5300/5310	Mid-October
	P 800/801	Early October
	P 501	Late September
Production-Cutsheet	Pro C9200/C9210	Early October
	Pro 8400S/8410S/8420S	Mid-August
	Pro 8410/8420	Mid-September
	Pro 8300S/8310S/8320S	Mid-August
	Pro 8310/8320	Mid-October
	Pro C7200S/7210S/7200SX/7210SX	Mid-August
	Pro C7200/C7210/C7200X/C7210X	Mid-October
	Pro C5400S/5410S	Mid-August
	Pro C5400SL	Mid-August
	Pro C5300S/C5310S	Mid-August
	Pro C5300SL	Mid-August
	Pro C5200S/C5210S	Early July

Eftersom den nya Microsoft-metoden använder multifaktorautentisering kan inte en Ricoh-anställd stödja detta. Autentisera via OAuth2.0: Efter uppdatering av den inbyggda programvaran

som stöder OAuth2.0-autentisering måste inställningarna på Web Image Monitor (WIM) ändras för att använda autentiseringen. WebImageMonitor kan öppnas genom att ange IP-adressen för MFP:n i en webbläsare som Chrome eller Edge. Följ stegen nedan för att autentisera via OAuth2.0: Vid publiceringstillfället är endast engelskspråkiga bilder tillgängliga. Välj OAuth2.0 (för Exchange Online) som autentiseringsmetod för att skicka e-post.

EmailRefresh ?

OKCancel

■ Administrator Email Address : test@test.onmicrosoft.com

■ Auto Specify Sender Name : ☒ On ☐ Off

Create Email Signature▲

■ Signature :

■ Image of Signature :

Change

■ Signature Image Preview : Not uploaded

Email Reception Authentication Method▲

■ Authentication Method : ☐ Basic Authentication ☒ OAuth2.0 (for Exchange Online)

Email Send Authentication Method▲

■ Authentication Method : ☐ Basic Authentication ☒ OAuth2.0 (for Exchange Online)

SMTP▲

■ SMTP Server Name : smtp.office365.com

■ SMTP Port No. : 587

■ Use Secure Connection (SSL) : STARTTLS ▼

■ SMTP Authentication : ☒ On ☐ Off

■ Auth. Email Address : test@test.onmicrosoft.com

■ Auth. User Name : test@test.onmicrosoft.com

■ Auth. Password :

Change

■ SMTP Auth. Encryption : Inactive ▼

■ OAuth 2.0 Authentication :

Start Authentication

 (Not Done)

2. Ange administratörens e-postadress för Microsoft 365 på: Administratörens e-postadress, detta är den e-postadress som e-postmeddelandet skickas med. SMTP-autentiserings-e-postadress, detta är det konto som autentiseringen utförs med. SMTP-autentiseringsanvändarnamn, detta är det användarnamn som autentiseringen utförs med. Om du tidigare har arbetat via smtp.office365.com behöver inget ändras här.

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OKCancel

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■ SMTP Auth. User Name : test@test.onmicrosoft.com

■ SMTP Auth. Password :

Change

■ SMTP Auth. Encryption : Inactive ▼

■ OAuth 2.0 Authentication :

Start Authentication

 (Not Done)

3. Klicka på Starta autentisering och utför autentiseringen.

EmailRefresh ?

OKCancel

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■ Signature :

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■ Auth. Email Address : test@test.onmicrosoft.com

■ Auth. User Name : test@test.onmicrosoft.com

■ Auth. Password :

Change

■ SMTP Auth. Encryption : Inactive ▼

■ OAuth 2.0 Authentication :

Start Authentication

 (Not Done)

4. Läs beskrivningen på skärmen och följ instruktionerna: Kopiera koden Klicka på [Microsoft] Nu öppnas Microsofts verifieringsskärm för att slutföra operationen.

OAuth 2.0 (for Exchange Online)

OK

Cancel

Follow the steps below to do authentication.
*The code expires in 900 seconds. If the expiration time has passed, re-open this screen and try again.

1. Copy the following code.
OE8V74MX2
2. Open the authentication screen from the following link and enter the code you copied in step 1.
[Microsoft]
3. Follow the instructions on the authentication screen to complete the operation.
4. After the authentication is complete, press [OK].

OK

Cancel

5.Utför Microsoft-autentisering enligt instruktionerna på Microsoft-autentiseringsskärmen.

1. Ange användarkoden du kopierade i steg 4



Enter code to allow access

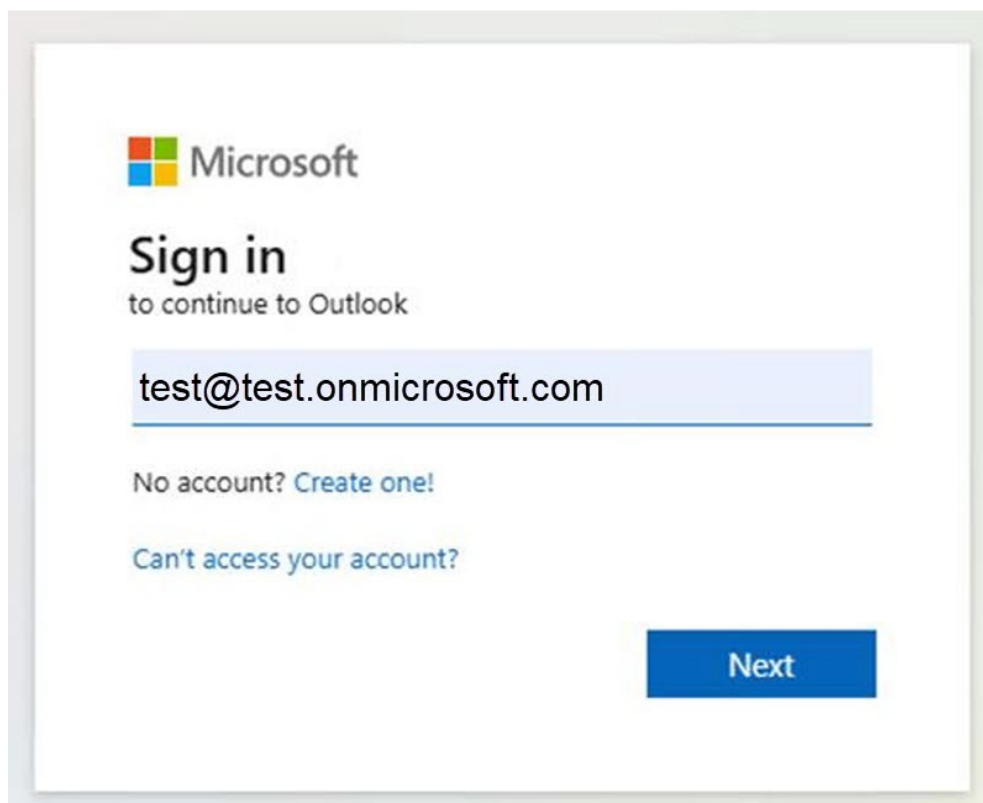
Once you enter the code displayed on your app or device, it will have access to your account.

Do not enter codes from sources you don't trust.

Code

Next

2. Ange Exchange Online-kontot och logga in



The image shows a Microsoft sign-in page. At the top left is the Microsoft logo. Below it, the text "Sign in" is displayed in a large, bold font, followed by "to continue to Outlook" in a smaller font. A text input field contains the email address "test@test.onmicrosoft.com". Below the input field, there are two links: "No account? Create one!" and "Can't access your account?". At the bottom right, there is a blue button labeled "Next".

Microsoft

Sign in
to continue to Outlook

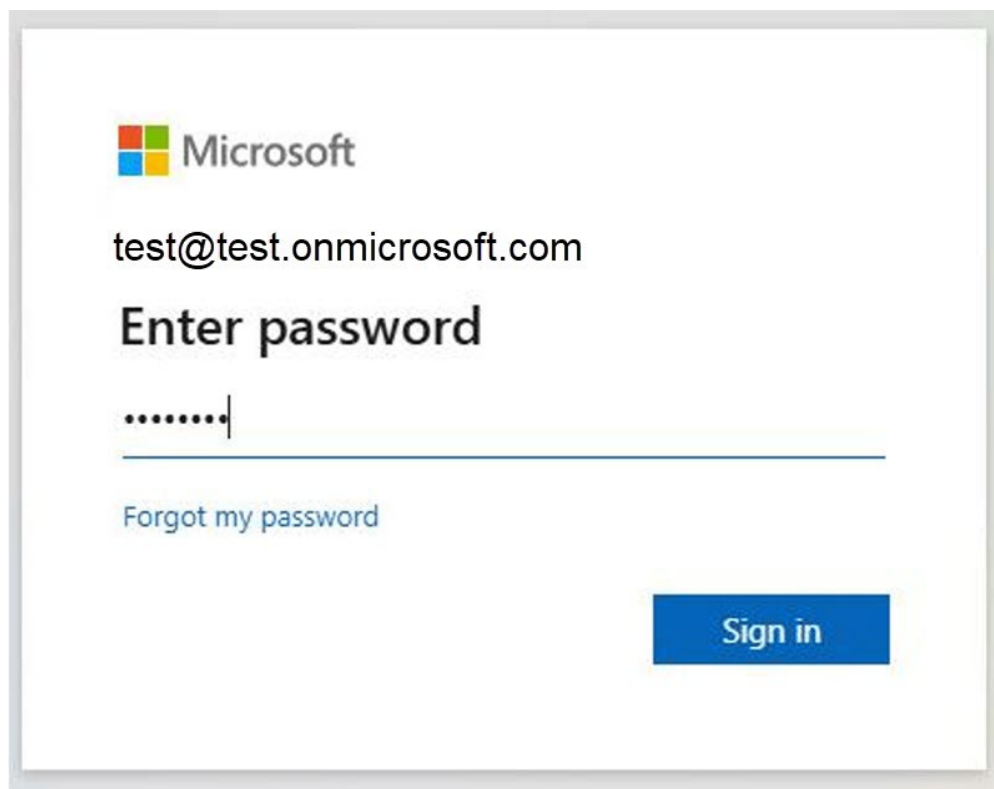
test@test.onmicrosoft.com

No account? [Create one!](#)

[Can't access your account?](#)

Next

3. Voer het wachtwoord van Exchange Online in.



The image shows a Microsoft "Enter password" screen. At the top left is the Microsoft logo. Below it, the email address "test@test.onmicrosoft.com" is displayed. The main heading is "Enter password" in a large, bold font. Below this, there is a password input field with a series of dots and a cursor. At the bottom left, there is a link "Forgot my password". At the bottom right, there is a blue button labeled "Sign in".

Microsoft

test@test.onmicrosoft.com

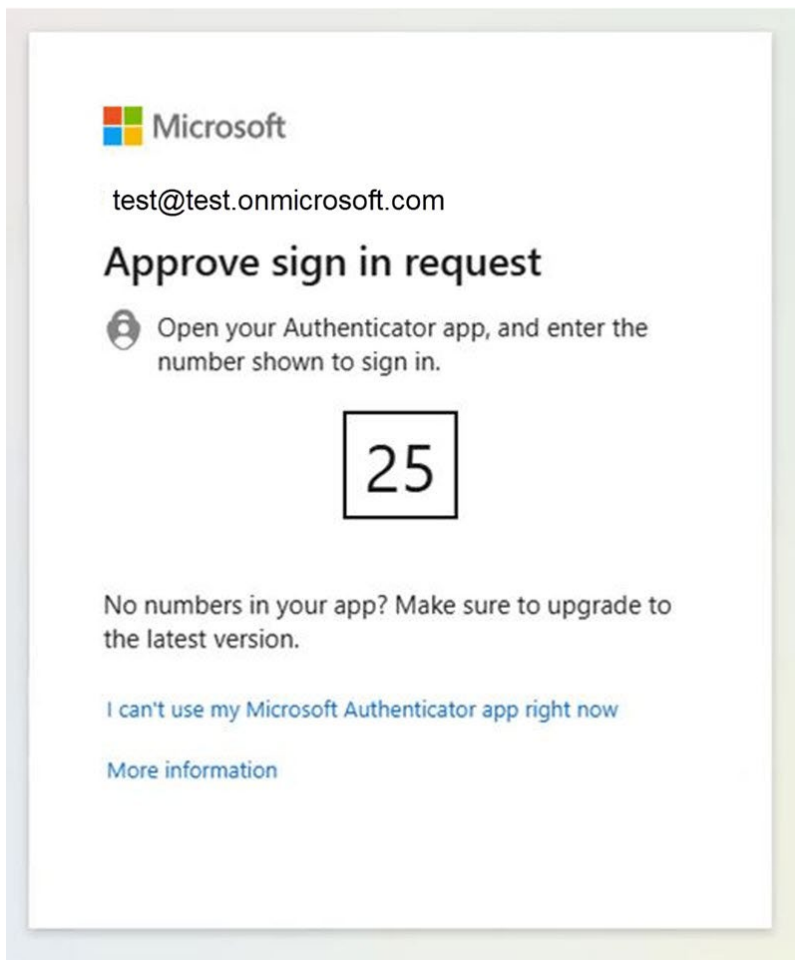
Enter password

.....|

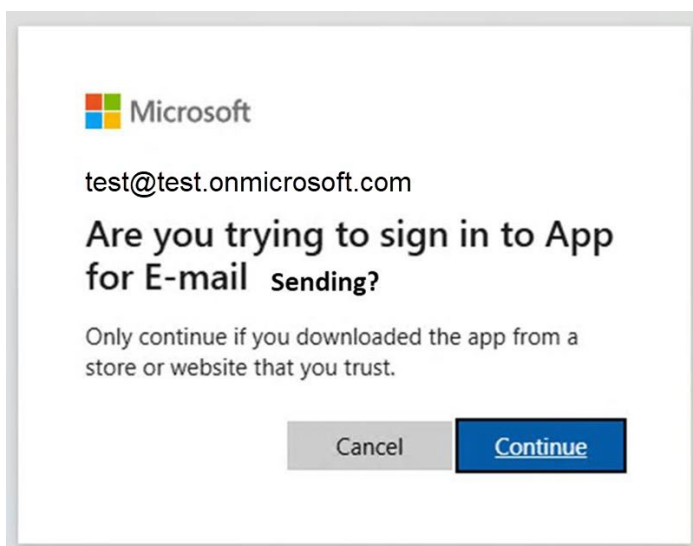
[Forgot my password](#)

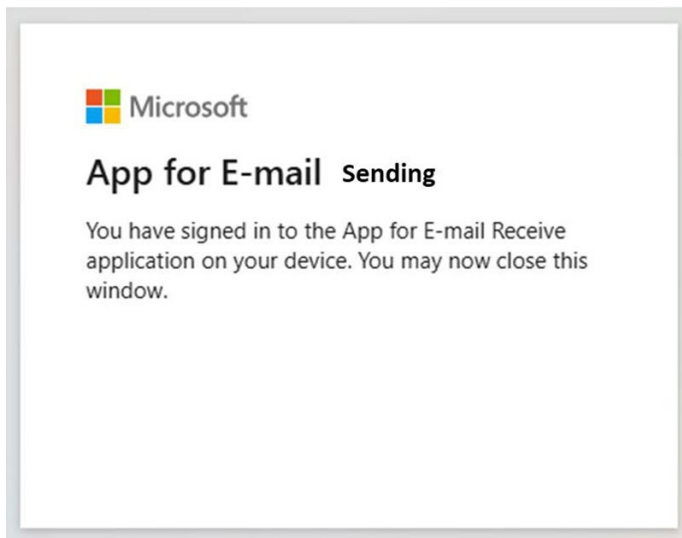
Sign in

4. En SMS-kod eller Microsoft-verifieringskod skickas till användarens mobiltelefon. Bilden nedan visar en autentiseringskod.



5. När autentiseringen är slutförd med mobiltelefonen som mottog koden visas följande skärm. Följ instruktionerna





6. Stäng Microsoft Authenticator-fönstret och klicka på "OK"



7. Verifieringen har slutförts.



Information om Microsofts felsökning:

<https://learn.microsoft.com/en-us/exchange/troubleshoot/email-delivery/fix-issues-with-printers-scanners-and-lob-applications-that-send-email-using-off?context=%2Fexchange%2Fcontext%2Fonline>

Alternativa konfigurationsmetoder som Relay och Direct Send:

Med Relay krävs ingen Office 365-licens. Om port 25 + SSL inte fungerar måste port 25 utan SSL användas.

<https://learn.microsoft.com/en-us/exchange/mail-flow-best-practices/how-to-set-up-a-multifunction-device-or-application-to-send-email-using-microsoft-365-or-office-365>